

NEWSLETTER

August/September 2021

BLOG CATCH-UP



Audits of Telehealth Services During COVID-19

Relaxed telehealth restrictions is a necessary step to limit potential COVID-19 exposure in physician offices in the emergency period. With this change, unfortunately, the US Justice Department estimates telehealth-related fraud has expanded significantly since early 2020 – approximated at 4.5 billion dollars.

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Fighting Fraud in Medical Nutrition Therapy

Nutrition can play a key role in chronic disease management, as it is a modifiable risk factor for many conditions. Commercial payers may determine that Medical Nutrition Therapy (MNT) preventative coverage is a cost-effective policy approach.



Impact of the COVID-19
Pandemic on Healthcare Fraud

The National Health Care Anti-Fraud Association (NHCAA) estimates the financial losses due to healthcare FWA are in the tens of billions of dollars. During the pandemic, healthcare claim fraud prevails as new fraud claims develop and adapt to changes in healthcare guidelines.

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UPCOMING EVENTS

New Client Resources Are on the Way!

Team members from Client Success, Software Development, Product Strategy and Marketing are working on new resources to help clients become more familiar with our products and maximize their investment.

Tutorial videos will soon be available for the following products/topics:

- CodeLink Pro
- CodeLink Online
- Payment Integrity Phase 1 (FirstPass)
- Payment Integrity Phase 2 (FWAHawk)
- Context4 Reference-Based Pricing
- FeeViewer Pro
- Web FeeViewer
- Customer Support









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